Client Agreement

All services are performed by Daniel Townsend or one of his qualified associates. As communicated with the client, services for this project may include but are not limited to wig builds, wig fronts, facial hair construction, hair pieces, etc. Wigs will be based on wig measurements or a hairline tracing taken by the client. It is the client's responsibility to create an as-accurate-as-possible tracing. Daniel cannot guarantee accuracy of tracing done by another individual other than himself but will make every effort to provide guidance.

Styling of wigs and most hairpieces will be done by a stylist selected by the client. Daniel Townsend guarantees that the hairpiece will be styllable as the research provided by the client indicates. Facial hair pieces are the only hair pieces Daniel will style.

A materials deposit is required first before work will begin on any project. A video of the completed project will be sent to the client. The full payment amount is due before the finished project is mailed to client.

In the event that the piece does not meet the client's satisfaction or cannot be corrected, the total amount for labor may be refunded and the piece sent back to the wigmaker at owner's expense. The materials deposit is **non-refundable**.

If, upon receipt of the piece, the client would like additional work or modifications (i.e. thickness, sizing, etc.) performed above what the initial research indicates, a separate invoice will be issued to reflect additional charges. Once the piece has been received by the client and it has been initially approved and used, there shall be no further un-paid-for modifications on the part of the wig maker. An additional invoice will be created to reflect additional work.

Daniel Townsend reserves the right to cancel all projects at whatever point during the build. All funds provided by the client will be refunded if project cannot be completed.

Daniel Townsend	Daniel Townsend
(Daniel Townsend) PRINT	SIGN
(Client) PRINT	SIGN